Online Banking Alerts Overview

Provident Bank’s online banking system provides several types of alerts you can establish to stay informed on the status of your funds. You can set up financial alerts about your account; you can create personal alerts; and you can receive alerts about updates to the online banking system.

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Sign on from www.MyProvident.com
Click SignOn in Online Banking Login Box (top right)
Or go to
https://secure-myprovident.com/Common/SignOn/Logon.aspx
(see next screen)
Enter your Sign-On ID to sign onto Online Banking and click enter

- Your Sign-on ID was created by you on the application form
• Enter your Password
• Press **Sign-On** to continue the sign on process onto Online Banking
  – Your Password was created by you on the application form
- Account Overview Screen
  - To review/create Alerts click Account Services or click Alerts.
• Click **Account Services**

• **Alerts** allow you to set up reminders/warnings for Financial and Personal information. You can send Alerts to your email, cell phone, or both
• Select the types of Alerts (Financial/Personal) you want to use and how you want to receive them
• Change or setup your email address(es)
  – Send alerts to your email, work email or cell phone (more on cell phones later)
• Create a Financial Alert
  – Select one of your accounts
• Add a Balance Alert
  – Notify when amount is below or above a certain amount
• Enter an Amount then click Create Alert
• Add a Check Number Alert
  – Notify when a specific check has cleared
• Enter a check number then click Create Alert
• Add a Check Amount Alert
  – Notify when a check amount has cleared
    • Select if the amount is greater than, less than or equal to an amount of your choosing
    • Enter an amount then click Create Alert
• Add an Other Transaction Type Alert
  – Notify when a transaction type has cleared
    • Select if the transaction posted is an Electronic Fund or Incoming Wire
    • Select if the amount is greater than, less than or equal to an amount of your choosing
    • Enter an amount then click Create Alert
• Setup Personal Alerts
• Click Calendar to set date
• Add Text to Notify me that…
• Enter frequency in the With this Frequency column
• Enter number of times (unless frequency is one time
• Click Create Alert
• List of all active Alerts
• Delete an Alert by clicking “Del”
Cell Phone Email Addresses
For Major Carriers
*Enter as Your Email or Work Email Address*

- **AT&T**
  - 10DigitCellPhoneNumber@txt.att.net
  - Example: 9515551234@txt.att.net

- **Sprint**
  - 10DigitCellPhoneNumber@messaging.sprintpcs.com
  - Example: 9515551234@messaging.sprintpcs.com

- **T-Mobile**
  - 10DigitCellPhoneNumber@tmomail.net
  - Example: 9515551234@tmomail.net

- **Verizon**
  - 10DigitCellPhoneNumber@vtext.com
  - Example: 9515551234@vtext.com
• End your Online Banking Session
• Click **Sign Out**
• Signs off to the screen on the next page
• Online Banking Sign Off Screen
• Close your browser